

zConnect powered by Vālenz® Health

Valenz - Healthcare Optimization Platform

- Balancing the relationship between healthcare quality, advocacy, and cost
- Comprehensive solutions for greater control over cost, quality and utilization
- Network innovation to lower costs of care
- Enhanced navigation to charity care, centers of excellence, surgical bundles and more
- A better member experience and deeper engagement for improved care outcomes
- Access to real-time data to improve payment accuracy, and predict and control plan costs
- Early engagement with optimal stop loss coverage that aligns with cost containment strategies from underwriting through claim payment

zakipoint Health - zConnect App

- Digital solution serving as a benefit hub, covering medical, pharmacy, vision, dental, telehealth, 401(k), and more
- Provides consumers with pricing and quality information on medical, pharmacy, vision, and dental providers
- Chat features that allow members to access NavCare and Nurse Case Managers easily, and AI capabilities to support when live team members aren't available
- Easy access to insurance cards for members at all times and wallet function to store other important tools including HSA/HRA payment cards and immunization cards/records
- Enhanced population health capabilities supported with personalized campaign messaging

With our zConnect app, you receive:

- Improved member engagement
- Campaigns creating opportunities to engage early and often
- Analytics supporting ongoing plan enhancements

We invite you to learn more and explore how to further elevate your plan with fully integrated solutions across the entire patient journey - from care navigation and management to payment integrity, plan performance and provider verification.

Learn more about how Valenz Health engages early and often for smarter, better, faster healthcare.



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¹<https://www.jdpower.com/business/press-releases/2023-us-commercial-member-health-plan-study>

²<https://www.mercer.com/en-us/insights/us-health-news/health-benefit-cost-expected-to-rise-54-in-2024-mercerc-survey/>



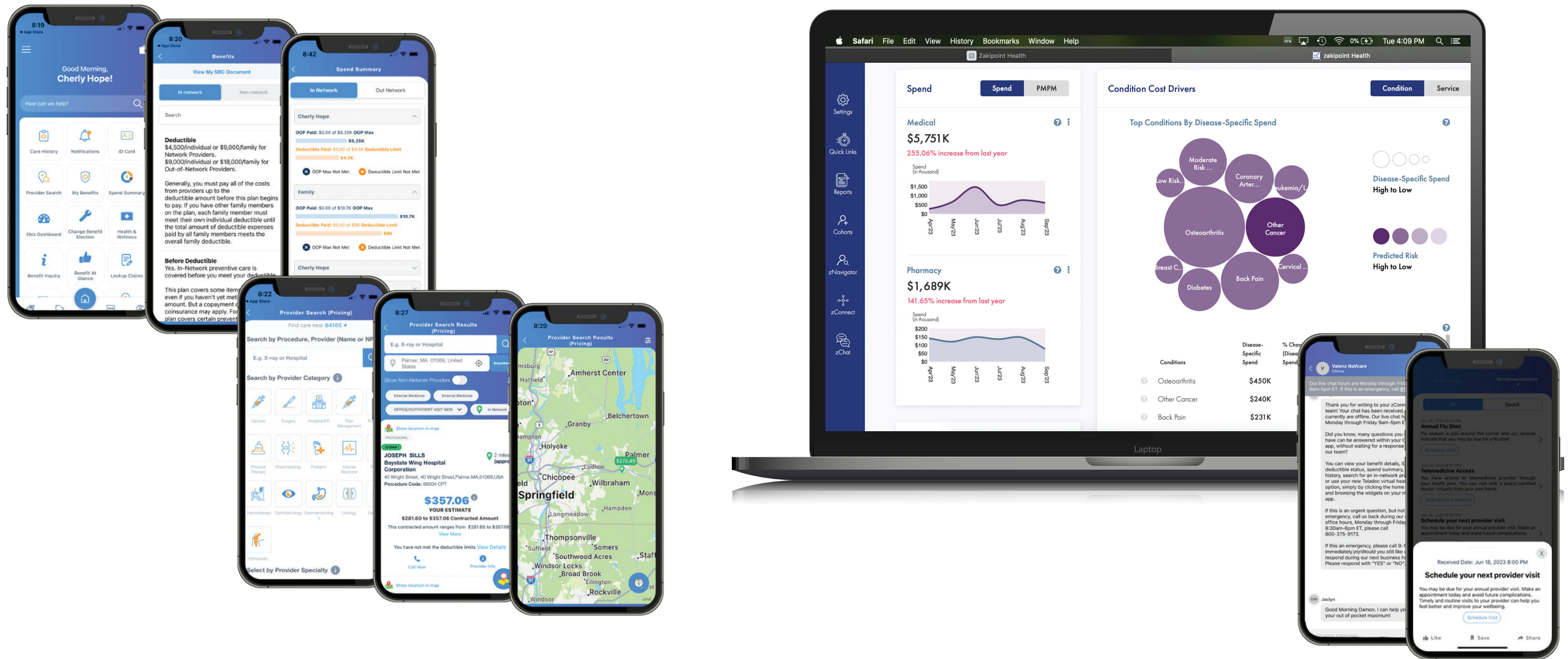
The digital front door for your health plan starts here

At a time when member satisfaction with commercial insurance plans is declining and premiums increasing¹⁻², employers need a fully integrated digital front door for their health plan solutions.

- 24-7 access
- AI capabilities and live chat with nurse navigators
- Actionable insights with real time data
- Improved member experience and outcomes

zConnect: the fully integrated digital front door

At Vālenz® Health, we are collaborating with zakipoint Health to create the first fully integrated digital front door focused on self-insured health plans and their members. With the zConnect app, members have the data they need and enhanced access to the cost and quality improvement solutions they deserve, while their employers have access to data and analytics to yield greater savings for smarter, better, faster healthcare.



Actionable Insights

- Comprehensive 360 degree view of every member and ability to track and manage population health
- Quickly and easily identify and close gaps in care
- Transparency for every step and decision in the healthcare journey to reduce plan costs YOY

Member at the Center

- Single, integrated location for all benefit details
- Easy to navigate landing page
- Digital documents for quick and easy reference

Digital Solutions

- Realtime care, spend and claim history available
- Configurable network with provider search capabilities
- ID Card, SBC, TiC Compliant Search, and Digital Wallet