**Case Study**

# Multistate Health Plan:
## Uncovering Errors and Overpayments On High-Cost Claims

A large commercial health insurance carrier interested in supplementing its existing payment integrity program retained Vālenz® Health to drive additional savings by uncovering errors and overpayments across high-dollar in-network claims. See the results:

### Challenge
Facing a growing trend of high-cost claims, this multistate health plan sought a partner with specialized capabilities to wrap around its payment integrity team and capabilities. The plan required expert clinical review supported by AI to ensure appropriate reimbursements and significantly reduce the in-network expenses associated with complex high-dollar claims.

### The Valenz Health Solution
Valenz Health deployed its Full Claim Review Solution, providing a line-item bill review by a nurse or physician that included DRG coding and clinical validation review, QPA review and analysis, usual and customary charge review, and more — all within an integrated, single solution.

### Results
Valenz Health reviewed 3,103 claims in 2023, representing $1.24 billion in allowed charges. The results: $120 million in savings in addition to network savings — a $40,000 average savings per claim.

### Program Expansion
Based on these results, the health plan is expanding bill review services with Valenz Health, leveraging the unique provider negotiation with a sign-off solution.

The Valenz Health Full Claim Review Solution typically averages an additional 30% savings over contracted network discounts, with sign-off success rates averaging 70%, and less than 5% of reviews without sign-off are overturned by providers.

### About Our Full Claim Review Solution
By leveraging data across the life of a claim, our Full Claim Review Solution, supported by AI and expert coding and clinical review teams, validates that care was medically necessary, provided by credentialed providers, and accurately aligned with contracted requirements before applying our detailed claim review. With our fully integrated platform of innovative solutions, Valenz Health executes across the entire patient journey — from care navigation and management to payment integrity, plan performance and provider verification

### $120 Million
**Additional savings**

### $40,000
**Average per claim savings**

### 30% savings
**Average over contracted discounts**

**Contact us today at valenzhealth.com or (866) 762-4455 to learn more.**

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