

CASE STUDY

How Valenz Clinical Bill Review Identified \$460K+ in Savings on a High-Cost Drug Claim

As the platform to simplify healthcare, Vālenz Health® partners with health plans to optimize the utilization of high-value care through clinical expertise, billing integrity, and collaborative resolution.

A medical provider network company recently partnered with Valenz to minimize ever-rising costs from member care, employing the Valenz Clinical Bill Review solution to identify and resolve billing errors and inconsistencies — **resulting in more than \$460,000 in savings.**

Challenge

A client engaged Valenz to review a complex, high-cost inpatient drug claim associated with specialty treatment at a large hospital facility. The claim reflected unusually high billed charges related to medication and associated services. Given the size and complexity of the charges, the client sought an independent review to validate pricing accuracy and ensure alignment with standard billing practices.

Solution

Leveraging the Clinical Bill Review solution, the Valenz team conducted a detailed analysis of the claim, including:

- Coordination with provider relations to address discrepancies
- Review of itemized billing records
- Clinical validation of ordered treatments
- Evaluation of pricing methodology

In addition, the team obtained and reviewed supporting documentation to ensure that billed charges aligned with documented clinical services and standard reimbursement practices.

Through collaborative engagement with the provider, Valenz identified billing inconsistencies and facilitated a constructive dialogue to reach an equitable resolution.

Results

Thanks to the comprehensive, cross-departmental approach from Valenz, the claim was successfully adjusted to reflect appropriate reimbursement levels.

As a result, the client achieved more than **\$460,000** in savings for a reduction of more than **60% off** originally billed charges through a resolution process finalized in **a matter of weeks.**

Cost-Containment Results Driven by Valenz Clinical Bill Review

\$460,000+

in overall claim savings

More than 60%

in savings on adjusted bill charges



Contact us today for smarter, better, faster healthcare.
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