

CASE STUDY

Large Insurer Achieves \$1.1M in Savings Through Strategic Bill Review

Vālenz Health® offers solutions that empower health plans to reduce costs, improve quality, and elevate the entire healthcare experience.

A large insurer partnered with Valenz to conduct a line-item bill review on a high-cost claim and engage in provider collaboration, resulting in significant savings above the PPO allowable.

\$1.1M

in total savings

42%

savings on billed charges

57%

in savings above
the PPO allowable

Challenge

A member receiving complex medical treatment incurred billed charges of nearly \$2.5 million on a single, in-network claim. With an allowable of approximately \$1.8 million, the claim presented multiple opportunities for clinical and billing review.

Solution

Experts on the Valenz provider relations team determined that a detailed review of the charges could yield significant savings.

Leveraging the **Valenz Bill Review solution**, part of the Payment Integrity solution suite, the team then conducted a line-item bill review, assessing pricing, billing discrepancies, DRG information, and more.

Results

Upon reviewing the medical bill and plan documents, the Valenz provider relations team identified potential savings related to clinical opportunities and billing errors. Additionally, Valenz facilitated open communication with the provider and healthcare facility senior leadership, driving an **additional 57% in savings** above the PPO allowable.

In total, Valenz secured **\$1.1 million in savings** beyond the contracted, in-network PPO discount via a single case agreement.

Ready to optimize your healthcare strategy? Contact us today.
(866) 762-4455 | valenzhealth.com | info@valenzhealth.com

